

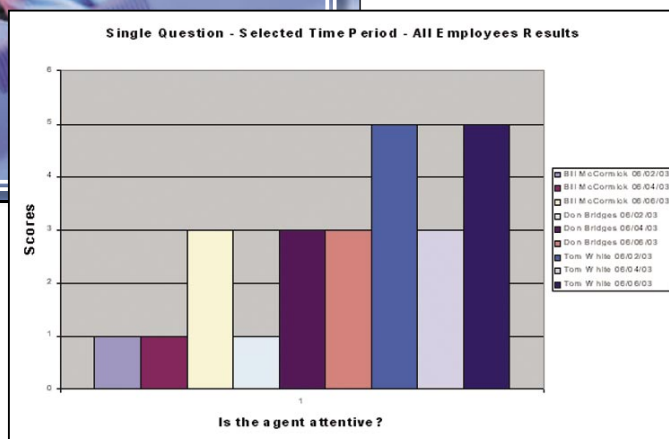
# DYNAMIC INSTRUMENTS

## DI InSight™

Clear & Concise Performance Feedback

DI InSight™ simplifies and automates the cumbersome process of assessing operator performance and providing constructive feedback. You define the evaluation criteria and DI InSight™ instantly and professionally tabulates the results in textual and graphical reports. Store audio

transactions with assessment results to enhance and improve coaching and feedback sessions with your employees.



DI InSight™

is intuitive — therefore easy-to-use, does not require database skills yet provides you with functionality normally only found in high-end, database driven products. Start enjoying the benefits of this straightforward yet powerful tool. Call today for more details.

DI InSight™ ... professional and efficient feedback

Record

Retrieve

Evaluate

Coach

### Clarity

Fair, impartial and consistent feedback

### Convenience

Perform evaluations at your work center

### Efficient

Automatic scoring with pre-defined reports

### Control

Select which program modules are loaded and where

### Security

Specify where results are stored

### Economical

No expensive servers or database programs required

### Optimization

Enhance center performance with timely and specific feedback

### Relief

Ease the load, let DI InSight™ automate your work



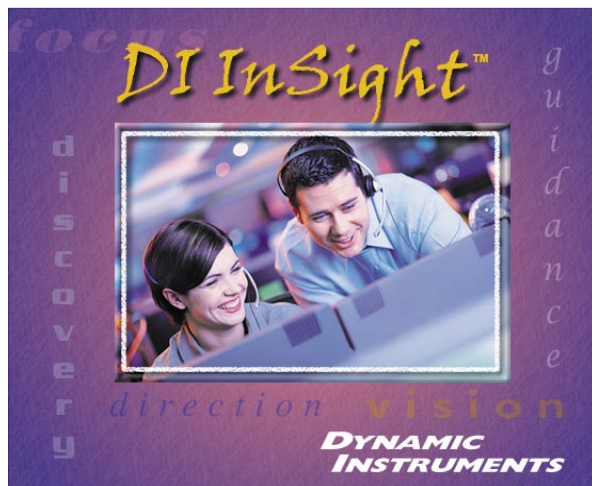
# DI InSight™

Clear & Concise Performance Feedback

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focus  
**Teamwork**  
direction vision

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Three straightforward, easy-to-use modules unleash the power of *DI InSight™*

**Template Creator** – This wizard-driven tool steps you through the definition of your evaluation criteria creating an electronic template and automated scoring system.

**Evaluation Module** – Use the template that you created to assess performance and attach an audio transaction .wav file. This module automatically scores and stores the results for later review.

**Reports Module** – Summarize performance using numerous pre-formatted text and graphical reports. Compare results and trend performance over selected time periods, participants and evaluation criteria. Export text and numerical data to other programs for customized reports and long-term data archiving.

## Workstation Specifications\*

<b>Computer/Processor</b>	Pentium® 233 MHz or higher
<b>Operating System</b>	Microsoft Windows® 98 or newer
<b>Software Programs</b>	Excel® 2000 or newer
<b>Hard Disc Space</b>	20 MB
<b>RAM Memory</b>	256 MB Minimum
<b>Hard Drive</b>	20 MB**
<b>CD Drive</b>	CD Rom
<b>Display</b>	SVGA - Configured for 800x600 resolution or better - 16 bit color "thousands of colors" or better
<b>Peripherals</b>	Keyboard and pointing device

If Courier for Reliant is loaded on the same workstation additional workstation requirements include:

<b>MultiMedia PC</b>	SoundBlaster PCI 128 Direct X Compatible, Shielded Computer Speakers
<b>Network</b>	Ethernet - 10 Mb/sec or better

\* Specifications subject to change without notice

\*\* Additional hard drive space will be required for extensive assessment file storage

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